

Case Study: Global Insurance Claims Company Secures Millions in Connectivity Savings

Advantage[®] operationalizes **850+ worldwide locations** by accomplishing a MPLS migration with total expense automation.

\$2.3M

Annual Cost Savings

540+

Processed Disconnects

850+

Global Locations



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CHALLENGES

The client sought to optimize the procurement process and establish standardized provider invoicing procedures between all locations. Similarly, they found it increasingly difficult to manage a high volume of support tickets in a consistent manner across 850+ sites. In addition to these frustrations, the enterprise's legacy MPLS network was burdened by limited bandwidth and slow internet speeds.

SERVICES

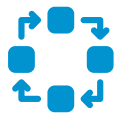
Advantage[®] provided a digital transformation of the client's network to achieve optimal connectivity with seamless disconnect management for dozens of providers in addition to implementing automated expense management services. Furthermore, Advantage[®] delivered unprecedented visibility into all inventory with our Command CenterSM platform for seamless ongoing account management and service delivery.



Networking



Expense Management



MACDs

OUTCOMES

1

Effective Networking

Upgrading the client's outdated MPLS network has tremendously improved connectivity services for team members operating throughout all 850+ locations.

2

Cost Optimization

Advantage[®] resolved numerous operational inefficiencies by implementing process and cost monitoring automations to reduce staff workload.

3

Fully-Managed MACDs

Advantage[®] processed **over 540 disconnects** in 2023 for an **annualized savings of \$2.3 million**. Today, we streamline the ongoing management of all MACDs.